



Huntsville Water Utilities

P.O. Box 430
Huntsville, Arkansas 72740
479-738-6929

RULES AND REGULATIONS FOR WATER CUSTOMERS

1. All water bills are due and payable by the tenth of the month.
2. Any bill paid after the tenth of the month will be charged a ten percent late fee.
3. On or about the fifteenth of each month a shut-off notice will be mailed out for any unpaid bill.
4. Service will be disconnected on or near the twentieth of the month if payment has not been received.
5. Reconnect charges are as follows:
 - \$25.00 during regular business hours 8:00 a.m. to 4:30 p.m.
 - \$50.00 between the hours of 4:30 and 9:30 p.m.
 - \$100.00 on weekends, holidays, or after 9:30 p.m.
 - \$20.00 in addition to the above if a check or bank draft for water bill payment has been dishonored by the bank.
6. In the event a check or bank draft has been dishonored by the bank, payment of overdue water bills, interest, reconnect fees and check/bank draft service charges must be paid in cash at the water office of Huntsville Water Utilities prior to restoration of service.
7. Huntsville Water Utilities employees must have access to water meters at all time. If access is denied due to fencing, animals, debris or any other reason, a service charge and /or easy read meter may be required at the customer's expense.